



Zoho
Commerce

Shipping Policy Page

Shipping Policy

This Shipping Policy explains how _____ (Insert Seller name) (“we”, “our”, or “us”) handle shipping and delivery for orders placed through our website.

I. Order Processing

Orders are processed within ____ business days after payment confirmation, unless otherwise stated on the product page.

Orders placed on weekends or holidays will be processed on the next business day.

II. Delivery timelines

Delivery timelines vary based on your location and chosen shipping method.

Estimated delivery timelines are shown on the product page and/or during checkout.

We may offer two shipping options:

- (i) Standard delivery
- (ii) Express delivery

III. Shipping Charges

Shipping charges will be calculated and displayed during the checkout process before payment. We offer free shipping for orders above _____ (Insert minimum order value).

IV. Order Tracking

Once your order is shipped, you will receive tracking details via email and/or on your registered mobile number.

V. Delays

Please note that delivery timelines are estimates, and we are not responsible for delays caused by courier partners, weather conditions, or unforeseen circumstances.

VI. Missed Deliveries

If you are unavailable at the time of delivery, our delivery partner may attempt delivery again. If the delivery cannot be completed after the attempts, the order will be returned to us.

VII. Contact Us

If your order is delayed, lost, or damaged during transit, please contact us at _____ (Insert support email address). We will work with the delivery partner to investigate and assist you at the earliest.